

Product Change Notification

Dear Valued Customer,

We hope this notice finds you well. We are committed to keeping you informed about any changes to our products, regardless of how minor they may seem.

Change Overview:

We are updating the colors of the RAK Battery Plus RAK9155 from white and blue to light gray. We are also updating the branding and logo position. Here are the reasons for these changes:

- **Aesthetic Integration:** The new gray color is specifically chosen to enhance the suitability of our products for public deployments. This subtle shade blends seamlessly into urban, rural, and wildlife environments, aligning with industry preferences and making it ideal for various telecom infrastructure deployment scenarios.
- **Thermal Management:** A uniform color for both halves of the enclosure will help mitigate potential long-term thermal expansion issues. This change aligns with our commitment to delivering long-lasting, high-quality, and reliable products.
- **Brand Alignment:** The gray color aligns with the design and branding language of our future RAK products, ensuring a cohesive and professional appearance across our product range. This change helps in maintaining a consistent brand identity.

These changes will not affect the certification and performance of the product. Our goal is to improve the functionality, compliance, and aesthetic consistency of the product. Thank you for your understanding and continuous support.

Details of the Change:

	Currently color and design	New color and design
Back panel color		Pantone Cool Gray 4U
Front panel color		Pantone Cool Gray 4U
Logo		Pantone Cool Gray 9C

Overview of the previous design:



Overview of the new design:



- **Affected Products:**
 - B [RAK Battery Plus](#)
 - B [WisGate Edge Pro Solar\(WisGate Edge Pro V2+Battery Plus +Solar Panel Kit\)](#)
- **Change Implementation Date:** [July 2024]

We understand that you may have questions or require further information about this update. Please feel free to contact our dedicated customer support team at inquiry@rakwireless.com for any inquiries. They are well-equipped to assist you and provide any additional details you may need.

We want to thank you for choosing our product. Your satisfaction is very important to us, and we are committed to providing you with the best possible experience. Thank you for your continued trust and support. We look forward to serving you with our upgraded product and providing you with an even better experience.

Best regards,
RAKwireless Technology Limited